

## To LiiV Users

# The Swedish eHealth Agency and Sil/Inera would like to inform about updates in LiiV during Christmas holidays

Christmas is approaching and the year 2024 is coming to an end.

Prior to the coming weekends, the Swedish eHealth Agency and Sil/Inera would like to inform that it is extra important that updates in LiiV are made well in advance for the information to reach both the pharmacies and the healthcare in a timely manner.

The lead time for a change in LiiV to reach the pharmacies via VARA is at least one workday. The lead time for the VARA information to reach healthcare via Sil (Inera) is shortened as of September 26th, 2024, as Sil is now delivered every workday. Due to the upcoming holidays, pharmacy operations and the Swedish healthcare will be updated with less frequent intervals than usual, see facts and reminders, below.

*Deadlines during Christmas holidays:*

<b>New/modified information intended to reach:</b>	<b>Updates in LiiV must be completed by:</b>	<b>Update available in Sil for Swedish healthcare providers:</b>
Healthcare (prescribers etc.) before December 24	December 19	December 20
Pharmacy operators December 24-27	December 23	
Healthcare (prescribers etc.) before January 1 2025	December 19	December 20
Pharmacy operators, December 31 2024 - January 2 2025	December 30	
Healthcare (prescribers etc.), 2025	December 30 respective January 2 2025	January 2 2025 respective January 3 2025
Pharmacy operators January 6 2025 (due to a national holiday on the 6 <sup>th</sup> )	January 3 2025	
Healthcare (prescribers etc.), after the national holiday on the 6 <sup>th</sup>	January 3 2025	January 7 2025

#### Facts and reminders

- Any update\* that is done in LiiV will immediately be sent to the VARA register. As long as the new or updated information reaches VARA before 15:00 hrs (3 pm), except on Saturday/Sunday or public holidays, it will be passed on to subsequent recipients (e.g. pharmacy operators and healthcare stakeholders through Sil/Inera) the following day. This assumes, of course that information complies with the regulations in VARA.
- The lead time between an update in LiiV until it reaches the pharmacy operators is usually one weekday.
- The content of Sil's database is with some exceptions updated every workday (no later than 11 p.m.). See exceptions here (only in Swedish): [Uppdatering av informationen i Sil - Öppen info: Svenska informationstjänster för läkemedel \(Sil\) - Confluence \(atlassian.net\)](#)
- Coordination with the wholesaler/supplier. Updates in LiiV, which implies that new drugs are marketed or current item numbers have been changed, must be coordinated with the wholesaler/supplier. Pharmacy operators only use item numbers in their orders and therefore a new or changed item number has to be activated at the wholesaler/supplier. Otherwise there's a clear risk that pharmacy orders will be revoked.

\* Prices within the pharmaceutical benefits scheme and the MPA decisions on interchangeability are not checked, but promptly passed from the Swedish eHealth Agency to subsequent systems.

If you have questions about LiiV or VARA, please contact the Swedish eHealth Agency [servicedesk@ehalsomyndigheten.se](mailto:servicedesk@ehalsomyndigheten.se)

If you have questions about Sil, please contact Inera [Kontakta oss - Inera](#)

*Finally, we would like to thank you for the good collaboration this past year and take the opportunity to wish you a Merry Christmas and a Happy New Year 2025!*

***Kind regards***

***LiiV/VARA, the Swedish eHealth Agency and Sil/Inera***