

To LiiV Users

## The Swedish eHealth Agency and Sil/Inera would like to inform about updates in LiiV during Christmas holidays

Christmas is almost here and it is soon time to say goodbye to 2023 and welcome a new exciting year!

Prior to the coming weekends, the Swedish eHealth Agency and Sil/Inera would like to inform that it is extra important that updates in LiiV are made well in advance for the information to reach both the pharmacies and the healthcare in a timely manner.

Due to the upcoming holidays, pharmacy operations and the Swedish healthcare will be updated with less frequent intervals than usual. The lead time for the VARA information to reach healthcare via Sil (Inera) is shortened as of August 29, 2023, as Sil is now delivered twice a week on Tuesdays and Thursdays - see facts and reminders, below.

*Deadlines during Christmas holidays:*

<b>New/modified information intended to reach:</b>	<b>Updates in LiiV must be completed by:</b>	<b>Update available in Sil for Swedish healthcare providers:</b>
Healthcare (prescribers etc.) before December 24	December 19	December 21
Pharmacy operators December 24-27	December 22	
Healthcare (prescribers etc.) before January 1 2024	December 22	December 28
Pharmacy operators, December 31 2023 - January 2 2024	December 29	
Healthcare (prescribers etc.), 2024	December 29 respective January 2 2024	January 2 2024 respective January 4 2024
Pharmacy operators January 6 2024 (due to a national holiday on the 6 <sup>th</sup> )	January 5 2024	
Healthcare (prescribers etc.), after the national holiday on the 6 <sup>th</sup>	January 5 2024	January 9 2024

#### **Facts and reminders**

- Any update that is done in LiiV will immediately be sent to the VARA register. As long as the new or updated information reaches VARA before 15:00 hrs (3 pm), except on Saturday/Sunday or public holidays, it will be passed on to subsequent recipients (e.g. pharmacy operators and healthcare stakeholders through Sil/Inera) the following day. This assumes, of course that information complies with the regulations in VARA.
- The lead time between an update in LiiV until it reaches the pharmacy operators is usually one weekday.
- The content of Sil's database is updated twice a week, on Tuesdays and Thursdays. The content of the database is based on the information in the VARA file from the immediately preceding Monday and Wednesday respectively.
- Coordination with the wholesaler/supplier. Updates in LiiV, which implies that new drugs are marketed or current item numbers have been changed, must be coordinated with the wholesaler/supplier. Pharmacy operators only use item numbers in their orders and therefore a new or changed item number has to be activated at the wholesaler/supplier. Otherwise there's a clear risk that pharmacy orders will be revoked.

\* Prices within the pharmaceutical benefits scheme and the MPA decisions on interchangeability are not checked, but promptly passed from the Swedish eHealth Agency to subsequent systems.

If you have questions about LiiV or VARA, please contact the Swedish eHealth Agency [servicedesk@ehalsomyndigheten.se](mailto:servicedesk@ehalsomyndigheten.se).

If you have questions about Sil, please contact Inera [support@inera.se](mailto:support@inera.se).

*Finally, we would like to thank you for the good collaboration this past year and take the opportunity to wish you a Merry Christmas and a Happy New Year 2024!*

***Kind regards***

***LiiV/VARA, the Swedish eHealth Agency and Sil/Inera***